

RESIDENTIAL BUILDING MAINTENANCE WORKER

Occupation Description

A Residential Building Maintenance Worker means a person who maintains and repairs buildings (single family unit, multi-unit low-rise and high-rise) including minor carpentry, drywall, electrical, flooring, painting, plumbing, refrigeration and ventilation, and roofing repairs, maintenance, inspections, testing and problem-identification; and including the same for simple commercial, institutional and mixed-use buildings, within BC Safety Authority and WCB regulations.

For detailed information on the scope of knowledge and skills taught and assessed in this program refer to the Program Outline, available on the ITA website.

Pathways to Certification

In BC, an individual can become certified as a Residential Building Maintenance Worker by completing the Residential Building Maintenance Worker program or by challenging the certification. Apprenticeship programs are for individuals who have an employer to sponsor them and challenge programs are for individuals who have extensive experience working in the occupation and wish to challenge the certification.

Recommended Education

The following education is recommended for apprentices entering this occupation. These are not prerequisites, but rather a desired level of skill or knowledge that will contribute to success in the industry.

- Grade 10 or equivalent, including English 10 and Mathematics 10

ITA Registration

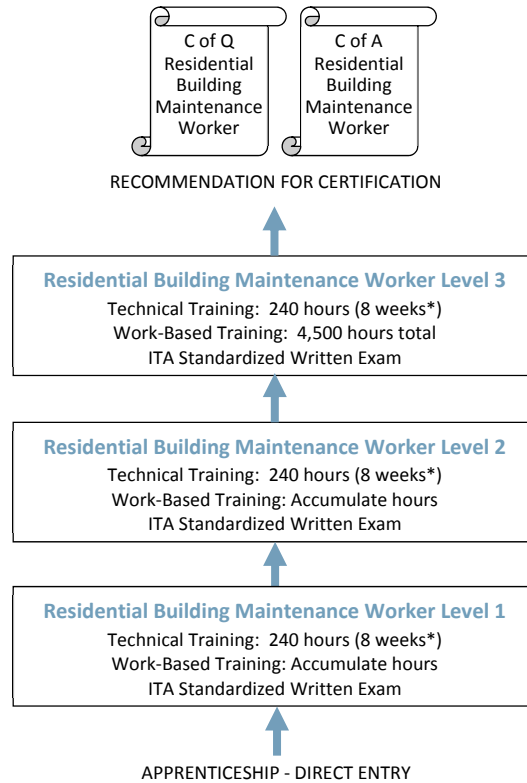
Individuals who wish to begin an apprenticeship in this program must register with ITA along with their sponsor. Application forms for all programs are available from the ITA website. Online registration is also available for most programs through the ITA website.

Those who wish to challenge the Residential Building Maintenance Worker certification must complete the Residential Building Maintenance Worker Challenge Application and submit it to ITA. Challenge applications are assessed for proof of workplace hours and scope of experience prior to acceptance of the individual into the Challenge pathway.

Apprenticeship Pathway

This graphic provides an overview of the Residential Building Maintenance Worker apprenticeship pathway.

*C of Q = Certificate of Qualification
C of A = Certificate of Apprenticeship*



**Suggested duration based on 30-hour week*

CROSS-PROGRAM CREDITS

Individuals who hold the credentials below are entitled to receive partial credit toward the completion requirements of this program

None



INDUSTRY TRAINING PROGRAM PROFILE RECOGNIZED PROGRAM

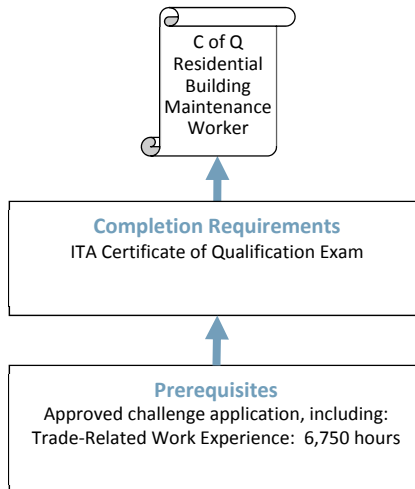
Apprenticeship Program Standards

| Credentials Awarded | <ul style="list-style-type: none">Residential Building Maintenance Worker – Certificate of QualificationResidential Building Maintenance Worker – Certificate of Apprenticeship | | | | | | | | |
|----------------------------------|---|-------------|-------------------------------|--------------------|--|---------------------|---|----------------------------------|--|
| ITA Registration Prerequisites | <ul style="list-style-type: none">Agreement signed by the employer to sponsor the apprentice | | | | | | | | |
| Completion Requirements | <p>Certification as a Residential Building Maintenance Worker is awarded upon successful completion of:</p> <table><thead><tr><th>Requirement</th><th>Level of Achievement Required</th></tr></thead><tbody><tr><td>Technical Training</td><td><p>Minimum 70% in each level of technical training:</p><ul style="list-style-type: none">Level 1: 240 hours (or 8 weeks*) and ITA standardized written examLevel 2: 240 hours (or 8 weeks*) and ITA standardized written examLevel 3: 240 hours (or 8 weeks*) and ITA standardized written exam</td></tr><tr><td>Work-Based Training</td><td><ul style="list-style-type: none">4,500 hours</td></tr><tr><td>Recommendation for Certification</td><td><ul style="list-style-type: none">Recommendation for certification signed by the Sponsor and an individual holding credentials eligible for sign-off authority</td></tr></tbody></table> <p>(*Assuming 30 hours in school per week)</p> | Requirement | Level of Achievement Required | Technical Training | <p>Minimum 70% in each level of technical training:</p> <ul style="list-style-type: none">Level 1: 240 hours (or 8 weeks*) and ITA standardized written examLevel 2: 240 hours (or 8 weeks*) and ITA standardized written examLevel 3: 240 hours (or 8 weeks*) and ITA standardized written exam | Work-Based Training | <ul style="list-style-type: none">4,500 hours | Recommendation for Certification | <ul style="list-style-type: none">Recommendation for certification signed by the Sponsor and an individual holding credentials eligible for sign-off authority |
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| Work-Based Training | <ul style="list-style-type: none">4,500 hours | | | | | | | | |
| Recommendation for Certification | <ul style="list-style-type: none">Recommendation for certification signed by the Sponsor and an individual holding credentials eligible for sign-off authority | | | | | | | | |
| Program Duration | <p>Duration varies depending on how training is delivered, but the program generally takes three years to complete.</p> <p>The technical training requirement is typically met through block-release training (full-time, at school) delivered by an ITA-approved training provider. It can also be met through approved alternative training models (e.g., distance education, online, part-time) and/or level challenge where these options are available.</p> | | | | | | | | |
| Sign-off Authority | <p>Credentials eligible to sign-off on the Recommendation for Certification:</p> <ul style="list-style-type: none">Residential Building Maintenance Worker – Certificate of QualificationITA-issued letter authorizing supervision and sign-off of apprentices in this occupation | | | | | | | | |
| Challenging a Level | <p>The following levels of technical training can be challenged for advanced placement in this program:</p> <ul style="list-style-type: none">None | | | | | | | | |
| Cross-Program Credits | <p>Individuals who hold the credentials listed below are entitled to receive partial credit toward the completion requirements of this program</p> <ul style="list-style-type: none">None | | | | | | | | |

Challenge Pathway

This graphic provides an overview of the Residential Building Maintenance Worker challenge pathway.

C of Q = Certificate of Qualification



CREDIT FOR PRIOR LEARNING

Individuals who hold the credentials listed below are entitled to receive partial credit toward the completion requirements of this program

None



**INDUSTRY TRAINING PROGRAM PROFILE
RECOGNIZED PROGRAM**

Challenge Program Standards

| Credentials Awarded | Residential Building Maintenance Worker – Certificate of Qualification | | | | |
|---------------------------------------|--|-------------|-------------------------------|---------------------------------------|---------------|
| ITA Registration Prerequisites | An approved Challenge Application, which includes: <ul style="list-style-type: none">▪ 6,750 documented hours of directly related experience working in the occupation | | | | |
| Credit for Prior Learning | Individuals who hold the credentials listed below are considered to have met, or partially met, the prerequisites for challenging this program: <ul style="list-style-type: none">▪ None | | | | |
| Completion Requirements | Certification as a Residential Building Maintenance Worker is awarded upon successful completion of: <table><thead><tr><th>Requirement</th><th>Level of Achievement Required</th></tr></thead><tbody><tr><td>ITA Certificate of Qualification Exam</td><td>▪ Minimum 70%</td></tr></tbody></table> | Requirement | Level of Achievement Required | ITA Certificate of Qualification Exam | ▪ Minimum 70% |
| Requirement | Level of Achievement Required | | | | |
| ITA Certificate of Qualification Exam | ▪ Minimum 70% | | | | |



INDUSTRY TRAINING PROGRAM PROFILE RECOGNIZED PROGRAM

Supporting Documents

Residential Building Maintenance Worker Program Outline (2009) – Defines the full scope of knowledge and skills required to competently perform the occupation in BC. Available from the ITA website.

Contacts

The **Industry Training Authority (ITA)** manages B.C.'s industry training and apprenticeship programs. Contact ITA Customer service if you have any questions regarding registration, examinations or certification for this program.

Telephone: 778-328-8700
Toll Free (within BC): 1-866-660-6011
Website: www.itabc.ca

Fax: 778-328-8701
Email: customerservice@itabc.ca

Revision History

The standards for this program were reviewed and/or updated on the dates below.

Program Standards Approved: September 2004
Updated: January 2006
November 2009

Program Profiles are updated regularly. Visit www.itabc.ca for the most current version.